BUSINESS OFFICE TOPICS TRAINING SCHEDULE

Training session times are provided in the Learning Center.

| May 2015 | | |
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| Topic | Frequency | Date |
| Bad DebtDeferral Strategies | 2 nd Tuesday of the Month | May 12 |
| Authorizations and NotificationsMissing Documents | 2 nd Wednesday of the Month | May 13 |
| Direct Deposit | 2 nd Thursday of the Month | May 14 |
| Medicaid Pending | 4 th Tuesday of the Month | May 26 |
| • Resident Trust (Part 1 and 2) | 4 th Wednesday of the Month | May 27 |
| Business Office Duties and Frequency Weekly Business Office Meeting Template Private Collections | 4 th Thursday of the Month | May 28 |