

BUSINESS OFFICE TOPICS TRAINING SCHEDULE

Training session times are provided in the Learning Management System (LMS) and new Learning Center.

November		
Topic	Frequency	Date
<ul style="list-style-type: none">• Bad Debt• Deferral Strategies	2 nd Tuesday of the Month	November 11
<ul style="list-style-type: none">• Authorizations and Notifications• Missing Documents	2 nd Wednesday of the Month	November 12
<ul style="list-style-type: none">• Direct Deposit	2 nd Thursday of the Month	November 13
<ul style="list-style-type: none">• Medicaid Pending	4 th Tuesday of the Month	November 25
<ul style="list-style-type: none">• Resident Trust (Part 1 and 2)	4 th Wednesday of the Month	November 26